

PIXIELAND AMUSEMENT PARK

Job Title - Kid's Cafe / Ticket Sales / Park Services

Come join our Pixieland team, where little kids have big kid fun! Being a team member at Pixieland is a fun and rewarding experience, bringing big smiles to our little guests through diligent safety practices, outgoing friendly customer service and park cleanliness. A Kid's Cafe team member will be prepared to execute tasks in many areas as directed with a dutifully good work ethic, including:

Kid's Cafe / Ticket Sales / Park Services: Must

1. Enthusiastically greet park guests with a smile, a welcoming voice and eye contact while answering any general information questions or giving directions to services within the facility.
2. Be able to communicate clearly and effectively, as well as display good listening skills.
3. Be efficient in the explanation of ride requirements and the sale of ticket packages and wristbands.
4. Be efficient in cash register operations, money handling, change counting and credit card processing.
5. Perform all food service duties including daily set-up, order taking, food preparation, service to the customer and concession closure in a timely manner ensuring proper food handling guidelines.
6. Maintain stock provisions according to food handling guidelines including proper wrapping, labeling, dating, storing, rotating, monitoring temperatures of and reporting food and material needs.
7. Thoroughly wash & sanitize cooking utensils, equipment, and surfaces according to food handling guidelines throughout the daily operation and in preparation for the next business day.
8. Clean & sanitize employee lunch table at the end of each day.

Park Services:

1. Cleaning tasks as directed which may include rides and ride areas, tables, rails, counters & surfaces, walkways, garbage areas, employee areas, parking areas, party areas and restrooms.
2. Assistance to party host or other park supervisor as directed.
3. Ride operations as directed with the proper ride operation certification.

General / Physical Requirements: Must Be....

1. At least 16 years of age.
2. Able to read, write and speak English fluently. Multilingual skills are a plus.
3. Clean and well-groomed with exceptional hygiene awareness, short fingernails & short or tied back hair.
4. Friendly, courteous / respectful of others and honest.
5. Temperamentally suited for fast paced multitasking of duties under pressure while maintaining professional composure.
6. Available to work flexible hours that include week-ends and holidays while always reporting on time when scheduled.
7. Able to stand and walk for long periods of time in hot and cold temperatures.
8. Able to pass a drug and/or background check including a sex & violent offender search.
9. Able to obtain and maintain a valid work permit, if required.
10. Able to bend, pull, twist, reach, kneel, stoop, use a step stool and lift up to 50 lbs.
11. Acute in visual, auditory and communication abilities.
12. Maintain a valid Food Handler Certification as required by Contra Costa County Environmental Health.